

Apprenticeship
HOSPITALITY SUPERVISOR
Level 3



train | grow | succeed

Apprenticeship HOSPITALITY SUPERVISOR Level 3

Why study this course?

Gain experience/formal qualifications and earn while you learn! Learn how to be a Supervisor in a food and beverage environment. If you already work as a supervisor in the industry, we can help you gain formal qualifications.

Who is the course aimed at?

This course is aimed at experienced food and beverage assistants who are ready to take the next step as a supervisor.

What will you study

All practical and theoretical aspects of Food and Beverage Supervision, Level 2 Functional Skills if required.

Knowledge and skills you will develop

- ▶ *Communication*
- ▶ *Customer service*
- ▶ *Understanding of the hospitality environment*

Behaviours you will develop

Working in hospitality requires good communication skills, customer service and an understanding of the hospitality environment, all of which are covered by this qualification.

Entry requirements

You will need to complete initial assessments in Maths and English prior to enrolment and take part in an interview with a member of our assessment team.

Learners should be at least 16 years old.

A minimum level 1 functional skills qualification is required and Maths and English will be studied as part of the qualification if the apprentice does not already have grade C/4 in both

You will need to be working in an environment that will provide you with the opportunities to learn and develop hospitality supervision skills.

You and your employer must demonstrate a commitment to off the job training to support completion of this Apprenticeship.

How long will it last?

Typical duration: 12 months

How will it be delivered?

The main body of the Apprenticeship is delivered in your workplace on a one-to-one basis with your employer/ assessor.

Weekly sessions will take place in the College for further practical delivery.

Maths and English will be studied as part of the qualification if the apprentice does not already have grade C/4 in both. Maths and English development will be delivered in the classroom at Southport College on a flexible basis to suit the Apprentice and employer.

How will it be assessed?

The Standard will be assessed through the completion of a portfolio of evidence and End Point Assessment.

Qualification gained

- ▶ *Level 3 Food and Beverage Supervisor*
- ▶ *Level 2 Functional Skills in Maths and English if appropriate.*

Progression to further study

Successful apprentices can progress onto careers as:

- ▶ *Food and Beverage Manager*
- ▶ *A wide range of other Hospitality Supervisor roles*

Further details

- ▶ *Further details on this standard can be found online at: www.instituteforApprenticeships.org*

Who to contact

- ▶ *For more information please contact our Workforce Development Team on 01704 392874*